



CENTER FOR PRIMARY CARE

HARVARD MEDICAL SCHOOL

Practice Optimization Sprint Program Schedule

September 3–November 5, 2020

Thursdays, 1–2pm EST

3
Sept

Practice Optimization Foundations: Testing, Measurement, Learning, Repeat

Lindsay Hunt, Center for Primary Care, Roger Chaufournier, CSI Solutions, & Kirsten Meisinger, Cambridge Health Alliance

10
Sept

Population Management in the Time of COVID: Who to Bring to the Office? Who Are We Missing?

Desiree Collins Bradley & Kirsten Meisinger, Cambridge Health Alliance

17
Sept

Teaming with Telehealth (1): From Visit Type to Staffing and Workflows

Roger Chaufournier, CSI Solutions & Kirsten Meisinger, Cambridge Health Alliance

24
Sept

Teaming with Telehealth (2): Building Telehealth Into the Fabric of Your Practice

Daniel Hartman, SouthCentral Foundation & Olivia Lorenzo, SouthCentral Foundation

1
Oct

Workforce Safety Strategies: From In-person and Remote Work to Testing and Beyond

Karen McEntire, SouthCentral Foundation, Michelle Aregood, SouthCentral Foundation & Claire Pierre, Harbor Health Services

8
Oct

Patients and Families as Partners in Practice Improvement and Redesign

Desiree Collins Bradley & Kirsten Meisinger, Cambridge Health Alliance

15
Oct

How Inequities Are Showing up in the Context of COVID-19 and the Legacy of Structural Racism We've Inherited; Strategies for Primary Care

Somava Saha, Well-being and Equity in the World

22
Oct

Responding to Surging Social Needs: SDOH Screening and Strong Partnerships With Community Organizations

Jean Drummond, HealthCare Dynamics International & Roger Chaufournier, CSI Solutions

29
Oct

Building Trust Within Your Organization and Community With Frequent Communication and Meaningful Engagement

Claire Pierre, Harbor Health Services & Daniel Peres, Institute for Healthcare Improvement

5
Nov

Building Capacity and Resilience While Preparing for the Next COVID Surge

Jennifer Schmidt, Washington University in St. Louis & Roger Chaufournier, CSI Solutions