





Teaming & Integrating for Smiles & Health (TISH)

Learning Collaborative Informational Call

12/15/2020





Agenda

- Welcome & Introductions
- What is the Teaming and Integrating for Smiles & Health Collaborative?
- How to Apply
- Q & A





The TISH Collaborative Planning Team



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The Problem

- Cross-disciplinary competence in oral health among primary care providers and the development of innovative oral health solutions within primary care are quintessential in addressing disparities in oral health care in the United States.
- However, oral health integration into primary care has been slow to develop.
- Especially in the COVID-19 pandemic, there are challenges facing both primary care and dentistry that present opportunity to address preventive health concerns of patients of both practices.



The Strategy

- Develop a national learning collaborative to focus on stronger primary care and oral health partnership that leverage telehealth advances
- Recruit 20 primary care/oral health care teams from across the US
- Focus on increasing early detection of hypertension and gingivitis through primary care and oral health care partnerships



Program Aim Statements

- By July 2021 we will facilitate interdisciplinary referral agreements between 20 community primary care and oral health providers.
- By July 2021 we will increase screening rates for hypertension among dental patients and gingivitis among primary care patients
- By July 2021 we will increase completed referrals between primary care to oral health providers for gingivitis, and increase completed referrals from oral health providers to primary care providers for elevated blood pressure (>140/90).



Program Structure

- The 4-month accelerated learning collaborative will include
 - Two 2-hour virtual learning sessions
 - Bi-weekly content calls (Thursday's 1-2pm)
 - Facilitated networking and relationship building with local and national network of primary care and oral health sites
 - Support from leading oral health and primary care integration experts
 - Comprehensive evaluation of program



Participating organizations will be asked to:

- Identify an improvement team from both dental and primary care practices
- Report measures related to their improvement project
- Participate in calls and learning sessions
- Identify a senior leader to serve as the executive sponsor for the team.
- Report monthly about their changes, data, lessons learned and barriers.



Measures

- Primary Care: Number of patients eligible-must be 18 years or older in office for annual physical without oral health care provider
 - Among those eligible:
 - Number of patients assessed by oral health questionnaire/oral health care status, number lacking dental care, and number referred for dental assessment, number presenting with inflamed gums/gingivitis
- Dental: Number of patients eligible-must be 18 years or older in office for biannual dental exam/cleaning without primary care provider
 - Among those eligible:
 - Number of patients assessed for primary care status, number of patients assessed for blood pressure, number presenting with elevated blood pressure (>140/90), number presenting with prior diagnosis of hypertension



Measures

- Referral eligibility: Must be eligible for primary care or dental assessment stated above, in addition to not having either a current dental or primary care provider .
 - Number of eligible patients referred to dental partner (general), number referred to primary care partner (general)
 - Number of eligible patients referred to dental partner for gingivitis, number referred to primary care partner for hypertension
 - Number of eligible patients seen for complete referral visit to dental partner, number seen for complete referral visit to primary care partner
 - Number of eligible patients with observed improved gingival health, number improved blood pressure
- Diagnosis of diabetes and/or CVD disease
- Racial and Ethnicity demographic measures



Measures PERFORMANCE Leadership Situation Communication Monitoring Mutual Support SKILLS

KNOWLEDGE

TeamSTEPPS Model

PATIENT CARE TE



ATTITUDES

Team Participation

- Your team should be made up of an interprofessional and interdisciplinary group of team members relevant to the chosen improvement project.
 - This may include: physicians, nurse practitioners, nurses, physicians' assistants, medical assistants, medical assistants, dentists, and dental assistants, etc..
- **Executive Sponsor** Senior leader within the system who is supportive of the project



Look Forward To

- Building a network of oral health and primary care integration colleagues and experts
- Contributing and participating in innovative research aimed at improving patient-centered care that promotes oral health as a part of a holistic approach to primary care.
- Collaborating with the innovative team at the Center for Integration of Primary Care and Oral Health (CIPCOH).



To Apply!

- The application is available here <u>https://hms.az1.qualtrics.com/jfe/form/SV_5vatbLPh_ajt4Igl</u>
- Check out more details and this webinar recording on our website <u>https://info.primarycare.hms.harvard.edu/tish</u>







Questions?